

# Go on a TRIP!



## English for Traveling and Tourism

P. Walsh / Brian Foden

## Contents

### Chapter

01	At the Airport	4
02	On an Airplane	22
03	Arrival & Transit	36
04	Money Exchange	46
05	Taking a Taxi	56
06	Traveling by Train	66
07	Renting a Car	76
08	Finding the Way	90
09	At the Gas Station	100
10	At the Hotel: Checking In	110
11	At the Hotel Room	122
12	In the Restaurant	134
13	Fast Food	150
14	Shopping Information	160
15	Shopping for Clothes, Bags and Shoes	170
16	Shopping for Jewelry and Watches	184
17	Shopping for Cosmetics	194
18	Shopping in the Supermarket	204
19	Prices and Discounts	214
20	Taking Pictures and Buying Cameras	226
21	At the Post Office	236
22	Making Telephone Calls	244
23	At the Hospital	252



© COSMOS CULTURE LTD



1 airport



2 check-in counter



3 e-ticket



4 passport



5 visa



6 boarding pass



7 luggage cart/trolley



8 airline



9 scale



10 morning flight



11 night flight

Time	Destination	Flight
19:30	BEIJING	R4 4509
19:30	ATLANTA	EB 7134
19:45	LONDON	DN 0045
19:40	NEW YORK	OD 7158
19:50	FRANKFURT	NP 6890
20:05	DUBAI	UC 1207
20:10	CHICAGO	EB 3436
20:20	TOKYO	R4 4581
20:45	PARIS	NP 1976

12 departure board



13 security gate



14 moving walkway



15 duty free shop



16 (departure) gate



17 departure lounge



18 runway

02

## Checking In

**R** Raymond   **G** Ground Staff

**R** I'd like to check in.

**G** May I have your ticket and passport, please?<sup>1</sup>

**R** Here you are. I'd like a window seat.

**G** No problem. Put your **baggage**<sup>2</sup> on the scale, please.

**R** All right.

**G** OK. Here's your ticket, boarding pass, passport and baggage claim tag. You'll be boarding at Gate 8. The boarding time is 9 a.m.

**R** Thank you very much.

### Alternative Expressions

- 1 Passport and ticket, please.
- 2 luggage

### Useful Pattern

I'd like a/an \_\_\_\_\_.

- middle seat
- aisle seat



self-service check-in kiosk

03

## Going Through the E-gate



**H** Helen   **J** James

**H** Shouldn't we be going this way to **passport control**<sup>1</sup>?

**J** Let's go through the e-gates.

**H** E-gates? I've never **done**<sup>2</sup> that.

**J** Come on, I'll show you. It's easy. Lots of airports have them now.

**H** What do I need to do to go through an e-gate?

**J** Just let the machine scan your passport and then look at the monitor. At some airports, I think you need to leave your fingerprints.

**H** Sounds very convenient!

### Alternative Expressions

- 1 passport inspection
- 2 used

### Useful Pattern

Sounds \_\_\_\_\_ !

- easy
- good
- great
- cool



## 01 Asking About Flight Schedules and Booking a Flight

- 1 Are there any planes to Boston on Sunday?
- 2 **A** How often is there a flight to Paris?  
**B** We have flights to Paris every hour.
- 3 At what time does the next plane to London leave?
- 4 **A** What's the next one after that?  
**B** The next one is flight 10 at 10:45.
- 5 **A** How long is the flight from New York to Washington?  
**B** Well, supposedly one hour, but it's sometimes longer.
- 6 **A** I'd like to make a reservation to Chicago for tomorrow.  
**B** I can give you a reservation on that.
- 7 **A** Do I have to reconfirm?  
**B** You must make a reconfirmation 48 hours ahead.
- 8 How much is the round trip?
- 9 The one-way ticket from San Francisco to Boston is \$700.
- 10 **A** Are they non-stop flights?  
**B** Yes. Direct to Paris.
- 11 **A** Is that a direct flight?  
**B** That is not a direct flight. You need to transfer in Bangkok.
- 12 I'd like to travel first-class, please.





- 
- 27 Please put your bags on the scale.
  - 28 What's the baggage allowance?
  - 29 Can I carry this bag on?
- 

## 04 Customs Clearance and Boarding

---

- 30 Please walk through the security gate.
  - 31 Please open your bag. We'd like to have a look.
  - 32 Just make sure you don't have any liquid with you.
  - 33 Test again.
- 
- 34 **A** When is the boarding time?  
**B** I'm afraid your flight is delayed.
- 
- 35 May I have your attention, please. Thai Airlines flight TG 635 to Bangkok is now boarding. Passengers in the first class, please proceed to the boarding gate now.
  - 36 Attention, please. Due to weather conditions, all flights to Taipei will be delayed. We truly regret the delay. Thank you for your cooperation and patience. We will inform you of the new departure time as soon as possible. Thank you.
-



## Booking Flight Tickets Online

ONE WEEK ONLY: GLOBAL DEALS ON SPRING TRAVEL

EXPLORE OUR OFFERS

Journey Airline

SEARCH NOW! CHEAP FLIGHTS  
Fast, Booking, Top Offers.

1 LEAVING FROM From (ie. NYC) 2 GOING TO To (ie. LON)

3 DEPARTING ON 4-03-2018 4 RETURNING ON 7-03-2018

5 ADULTS 2 6 CLASS Economy 7 One way 8 Round trip 9 Multi-city

SEARCH FLIGHTS

MESSAGE LEARN MORE

- 1 LEAVING FROM
- 2 GOING TO
- 3 DEPARTURE DATE
- 4 RETURN DATE
- 5 PASSENGER DETAILS
- 6 CLASS
- 7 ONE-WAY
- 8 ROUND-TRIP
- 9 MULTI-CITY

To Olin@smail.com

Subject Your booking confirmation

Hi Olivia,

We've attached your travel itinerary which has details of your flights, add-ons, and payment.

Remember to print a copy of the travel itinerary for your trip.

You can make changes to your booking up to 24 hours before departure. Just click on "Manage Your Booking" below to make changes.

Thanks for choosing Journey Airline.

Journey Airline

Booking Ref. M5XAAB

- 10 BOOKING CONFIRMATION EMAIL
- 11 BOOKING REFERENCE NUMBER: a combination of letters and numbers used to identify your booking

E-ticket 1

## Airlines

**YOUR BOOKING NUMBER :** WXIKXI

### YOUR TICKET-ITINERARY

Flight	From	To	Aircraft	Class/Status
WK 2200	Montreal-Trudeau (YUL) 17:15 Thu May-04-2019	Frankfurt (FRA) Fri May-05-2019	06:30+1 333	Y Confirmed
WK 2495	Frankfurt (FRA) T1 Fri May-05-2019	Amsterdam (AMS) Fri May-05-2019	09:00 321	Y Confirmed
WK 2293	Munich (MUC) T2 Mon May-22-2019	Montreal-Trudeau (YUL) 17:50 Mon May-22-2019	340	Y Confirmed

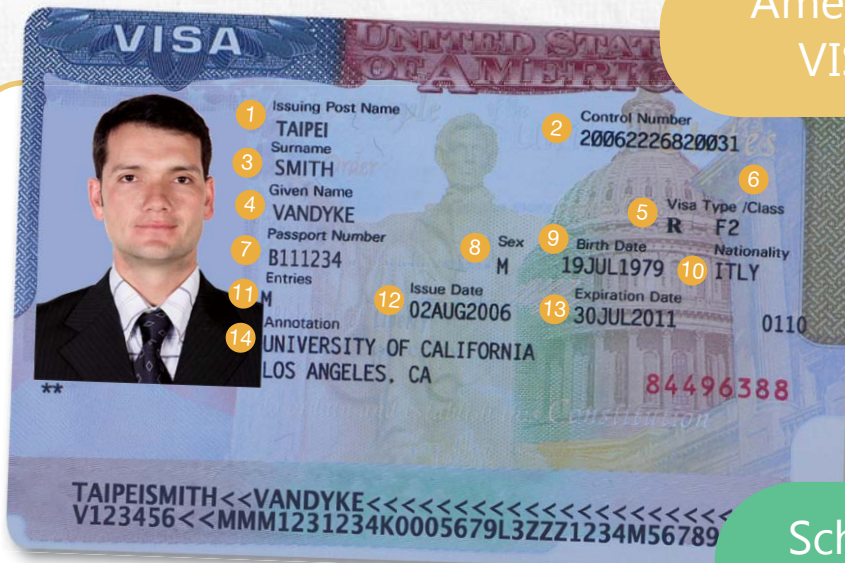
Passenger Name	Ticket Number	Frequent Flyer Number	Special Needs
(1) JONES, JOHN/MR.	012-3456-789012	000-123-456	Meal: VGML

Purchase Description	Price	
Fare (LLXSOAR, LLXGSOAR)	CAD 558.00	Ticket is non-endorsable, non-refundable Changes allowed, subject to availability, no later than 2 hours before departure. Please read carefully all fare restrictions.  Have a pleasant flight!
Canada - Airport Improvement Fee	15.00	
Canada - Security Duty	17.00	
Canada - GST #1234-5678	1.05	
Canada - QST #12345-678-901	1.20	
Germany - Airport Security Tax	18.38	
Germany - Airport Service Fees	37.76	
Fuel Surcharge	161.00	
Total Base Fare (per passenger)	809.39	
Number of Passengers	1	
<b>TOTAL FARE</b>	<b>CAD 809.39</b>	Paid by Credit Card XXXX-XXXX-XXXX-1234

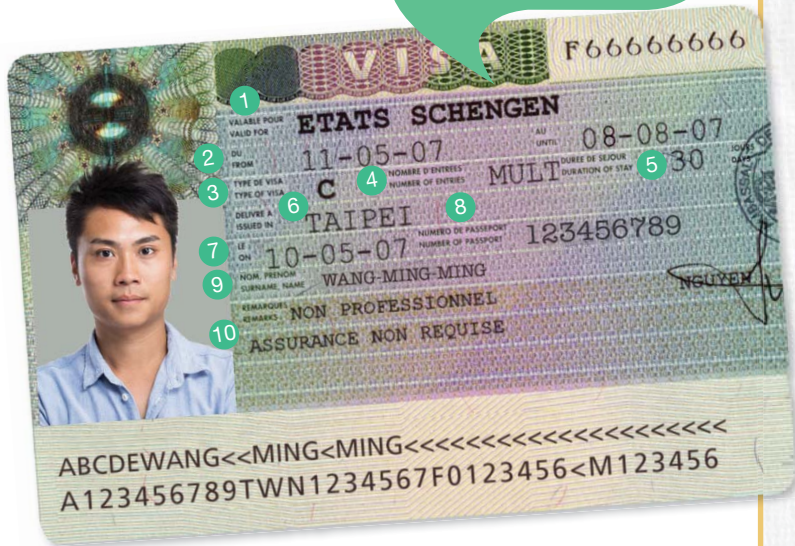
(cc by Airodyssey)

- |   |   |
|---|---|
| <ul style="list-style-type: none"> <li>① Booking Number</li> <li>② Flight Number</li> <li>③ From . . . To . . .</li> <li>④ Aircraft Type</li> <li>⑤ Airline Class</li> <li>⑥ Seat Status</li> <li>⑦ Time: departure time</li> <li>⑧ Passenger Name</li> </ul> | <ul style="list-style-type: none"> <li>⑨ Ticket Number</li> <li>⑩ Frequent Flyer Number: a series of number for travelers to accumulate mileages</li> <li>⑪ Special Needs: special travel needs</li> <li>⑫ Purchase Description: payment details</li> <li>⑬ Price: each payment detail</li> <li>⑭ Total Fare</li> <li>⑮ Forms of Payment: credit card/check/cash</li> </ul> |
|---|---|

## American VISA



## Schengen VISA



- 1 Issuing Post Name
- 2 Control Number
- 3 Surname
- 4 Given Name
- 5 Visa Type:  
passport type  
Regular  
Official  
Diplomatic  
Other
- 6 Class: the type of visa that shows your purpose of travel
- 7 Passport Number
- 8 Sex  
**M** (male)/**F** (female)
- 9 Birth Date
- 10 Nationality
- 11 Entries  
**M** (multiple)  
**S** (single)
- 12 Issue Date
- 13 Expiration Date
- 14 Annotation:  
additional information about one's visa

- 1 Valid For
- 2 From ... Until ...
- 3 Type of Visa  
**C** (short term)  
**D** (long term)
- 4 Number of Entries  
MULT/SINGLE
- 5 Duration of Stay
- 6 Issued In
- 7 On (Date)
- 8 Number of Passport
- 9 Surname, Name
- 10 Remarks:  
additional information about one's visa

# Exercise

## Chapter 01

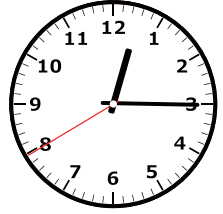
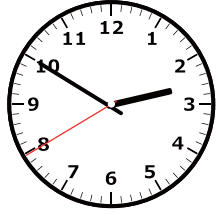
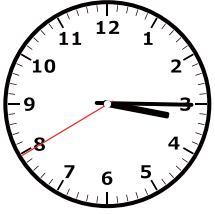
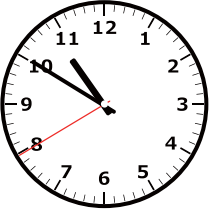
# At the Airport

### A Listening

- 012 1 Listen to the following conversation between a **passenger** and a **clerk** at the check-in counter. Check the box that shows the luggage the man has.

	A <input type="checkbox"/>
	B <input type="checkbox"/>
	C <input type="checkbox"/>

- 013 2 Listen to the conversation again and look at the clocks below. **What time should the man be at the boarding gate?** Check the box under the correct picture.

			
A <input type="checkbox"/>	B <input type="checkbox"/>	C <input type="checkbox"/>	D <input type="checkbox"/>

