



Contents

Part 1

Restaurants

01	Western Breakfast	- 006
02	Breakfast Buffet	-012
03	A Breakfast Dialog	-016
04	Chinese Breakfast	-020
05	Taking Restaurant Reservations	-024
06	Seating Guests	-028
07	Cocktails	-032
08	Beer	-038
09	Whiskey	-042
10	Wine	-046
11	Aperitif	-052
12	Champagne	-054
13	Liqueur, Brandy, Port, Madeira, and Sherry—	-056
14	Ordering Salads, Hors d'oeuvres, and Soups-	-062
15	Ordering a Main Course	-068
16	French Menu	-074
17	Desserts and Cheese	-0 78
18	Ordering Chinese Dishes	-084
19	Dealing With Complaints and Requests	-088
20	Paying Bills———————————————————————————————————	-094

Part 2

Hotels

21	Taking Room Reservations	 102
22	Checking In	——110
23	Showing Guests to Their Rooms	——11 <i>6</i>
24	Room Service	——120
25	Checking Out	128

Part 1

Restaurants

_____01 Western Breakfast

- 02 Breakfast Buffet
- 03 A Breakfast Dialog
- 04 Chinese Breakfast
- **05 Taking Restaurant Reservations**
- **06 Seating Guests**
- 07 Cocktails
- 08 Beer
- 09 Whiskey
- 10 Wine
- 11 Aperitif
- 12 Champagne
- 13 Liqueur, Brandy, Port, Madeira, and Sherry
- 14 Ordering Salads, Hors d'oeuvres, and Soups
- 15 Ordering a Main Course
- 16 French Menu
- 17 Desserts and Cheese
- **18 Ordering Chinese Dishes**
- 19 Dealing With Complaints and Requests
- 20 Paying Bills



Western Breakfast

Expressions & Words

- Here is our...
- Would you like/prefer to ...?
- I would like...

à la carte continental (adj.) light (adj.) roll (n.) croissant (n.)

marmalade (n.) European (adj.) porridge (n.) oatmeal (n.)

Conversation 1

- $W \rightarrow Waitress G \rightarrow Guest$
- I▶ Disc 1
- Would you like to order à la carte?
- Yes, please.
- Here is our à la carte breakfast menu.
- Thank you very much.
- What would you like?
- I'd like cornflakes and two pieces of toast with butter, please.
- How do you want your toast, sir? Light or dark?
- Light, please.

à la carte (adv.) (adj.)

if you eat à la carte, you choose each dish from a separate list instead of eating a fixed combination of dishes at a fixed price

Conversation 2

- $W \rightarrow Waitress G \rightarrow Guest$
- I Disc 2
- Would you prefer to order from the menu? W
- Yes, I'd like to see the menu.
- Here you are, sir. W
- Thank you very much.
- W What would you like to order?
- I think I'll have an English breakfast.
- Will there be anything else?
- No, thanks.



marmalade

(n.)

a sweet food made from cooked fruit such as oranges or lemons that is usually spread onto bread and eaten at breakfast

Unit





À la Carte Breakfast

Much like an English or American breakfast menu, an à la carte menu offers a choice of egg and meat dishes in addition to cereals, pancakes, and drinks. An à la carte menu may also feature regional or ethnic breakfast items such as Chinese, Indian, or Lebanese foods.

On an à la carte menu, however, these items are listed and priced separately. An example is shown below.

T moto luica	NT 120.00
Tomato Juice Two Eggs Cooked to Order	NT 70.00
	NT 80.00
Cornflakes	NT 100.00
Tea	







Jam or Jelly?

Jam and jelly are both made from fruit and sugar, but jam usually contains pieces of fruit and jelly typically has a more solid consistency.

American and English Breakfasts



Many people in the United States prefer an "American breakfast," whereas Britons tend to favor an "English breakfast." In international restaurants, American and English breakfasts are more or less the same thing—both include eggs and typically meat as well.

Juices

Fresh, bottled, or canned: Tomato, Orange, Apple, Pineapple, and Grapefruit

Eggs

Two eggs cooked to order: Fried, Sunny-side up, Over easy, Fried hard, Soft-boiled, Hard-boiled, or Scrambled

Omelets

Mushroom, Grilled tomatoes, Bacon, Ham, or Sausage

Porridge (Oatmeal) or Cornflakes

Bread

A basket of fresh breakfast rolls, croissants, and toast served with butter, jam, jelly, or honey

Tea, Coffee, Hot or Cold Milk



Continental Breakfast

Many Europeans eat a "continental breakfast," a light meal that does not typically include eggs or meat. An example of a traditional continental breakfast is shown below.

Deinks

Orange juice, Grapefruit juice, Tea, Coffee, Milk, or Hot Chocolate

Bread

A basket of fresh breakfast rolls, croissants, and toast served with butter and marmalade or honey





9

Pair Work

Make up dialogs with your partner using the following sentences.

W → Waiter/Waitress G → Guest



- W 1 Here is our breakfast menu.
 - ² Here is the menu.
- G 1 Thank you.
 - ² Thanks.

Would you prefer to order from the menu?



- W 1 Would you like a menu?
 - Would you like to see the breakfast menu?
- G 1 Yes, please.
 - 2 No. I want a continental breakfast.



- W 1 Would you like to order from the menu?
 - 2 Would you prefer to order from the menu?
 - 3 Would you prefer to order à la carte?
- G 1 Yes, I would.
 - ² That sounds good.
 - ³ I'd like to see the menu.



- W Would you like an English breakfast or a continental breakfast?
- G I'd like a continental breakfast.



- W What would you like?
- G I'd like an American breakfast.









L continental breakfast

Exercises

1	Fill in the blanks with an article where necessary.
	1 à la carte menu offers 2 choice of egg and meat dishes in addition to cereals, pancakes, and drinks. An à la carte menu may also feature regional or ethnic breakfast items such as Chinese, Indian, or Lebanese foods.
	2 Many people in 3 United States prefer 4 'American breakfast,' whereas Britons tend to favor an 'English breakfast.' In international restaurants, American and English breakfasts are more or less 5 same thing—both include eggs and typically meat as well.
	Many Europeans eat 6 "continental breakfast," 7 light meal that does not typically include eggs or meat. 8 example of a traditional continental breakfast is shown below.
2	Fill in the blanks with the words given below. Change the forms if necessary. eat like prefer feed contain include put serve
1	The price postage. 7 Will you please the dog.
	I the eggs in the refrigerator.
3	I to eat breakfast after a brisk walk.
	What time do we ?
	for a table. This bottle two glasses of beer.
	This basket three pencils.
3	Listen to the CD and fill in the missing words. ▶ Disc 3
	"What's for dinner?" Tim asked.
	"I'm going to try 1 fish," Pat 2
	"I don't want to 3 fish," Tim said. "I had fish 4 lunch.
	We can go to a 5 this evening."
	"That's a good idea," Pat 6
	Tim and Pat went to a restaurant. They sat 7 a table, and a waiter
	brought them a 8