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何謂多益？

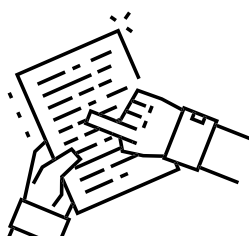
TOEIC 為 Test of English for International Communication 的縮寫，針對英語非母語人士所設計，測驗其在日常生活或國際業務上所具備的英語應用能力。

該測驗的評量重點在於「與他人溝通的能力」(communication ability)，著重英語的運用與其功能層面，測驗「運用英語的能力」，而非單純針對「英語知識」出題。

1979 年美國 ETS (Educational Testing Service) 研發出 TOEIC，而後在全世界 160 個國家中獲得超過 14,000 個機構採用，作為升遷、外派、人才招募之依據，全球每年超過 700 萬人次報考。

>> 多益測驗題型

	Part	測驗題型		題數	時間	分數
聽力 Listening Comprehension	1	照片描述		6	45 分鐘	495 分
	2	應答問題		25		
	3	簡短對話		39		
	4	簡短獨白		30		
閱讀 Reading Comprehension	5	句子填空		30	75 分鐘	495 分
	6	段落填空		16		
	7	閱測	單篇閱讀	29		
			多篇閱讀	25		
總計				200	120 分鐘	990 分



多益各大題簡介

PART 1 PHOTOGRAPHS 照片描述

Part 1 考生須根據照片呈現的畫面選出正確描述。錄音會播放四句簡短描述，這四句選項並不會印在試題本上，因此請仔細聆聽，並從中選出最正確描述照片的句子作為答案。

題數	6 題 (第 1 至第 6 題)
指示 (Direction) 播放時間	約 1 分 30 秒
播放題目的時間	約 20 秒
下一題播放前的空檔	約 5 秒
考題類型	● 單人獨照 ● 雙人、多人照片 ● 事物與背景照

>> 試題本上呈現的考題形式



>> 聽力測驗播放的錄音內容

Number 1. Look at the picture marked number 1 in your test book.

- (A) They're writing on a board.
- (B) They're taking a file from a shelf.
- (C) They're working at a desk.
- (D) They're listening to a presentation.

答案 (C)

1.



2.

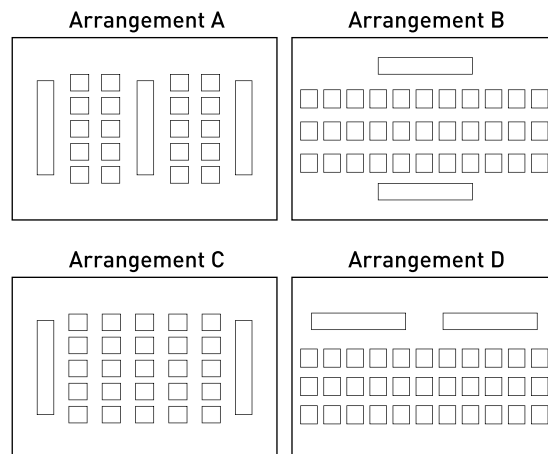


GO ON TO THE NEXT PAGE

44. Why is the woman at Mr. Winfield's office?
(A) To register for a seminar
(B) To interview for a job
(C) To sell a product
(D) To plan for a trip
45. Why is Mr. Winfield unable to meet with the woman?
(A) He is working from home.
(B) He is with a client.
(C) He is still out of town.
(D) He is training employees.
46. What will the man probably do next?
(A) Contact Mr. Winfield's assistant
(B) Postpone an appointment
(C) Give Mr. Winfield's number to the woman
(D) Make changes to an event schedule
-
47. Where does the woman work?
(A) At an electronics store
(B) At a medical clinic
(C) At a post office
(D) At a construction company
48. Why is the woman calling?
(A) To locate a shipment
(B) To refill a prescription
(C) To request details about a property
(D) To provide updated information about an order
49. Why is Mr. Alvez out of the office?
(A) He is feeling ill.
(B) He is working at a different location.
(C) He is on vacation.
(D) He is having lunch at a restaurant.
50. What career is the man interested in?
(A) Flight dispatcher
(B) Customs agent
(C) Aircraft mechanic
(D) Commercial pilot
51. What does the man say he will do?
(A) Obtain a loan
(B) Look at a handbook
(C) Compare different schools
(D) Submit some documents
52. According to the woman, what should the man ask about?
(A) Job placement
(B) Facility size
(C) Experience requirements
(D) Course length
-
53. What are the speakers talking about?
(A) An annual meal
(B) A movie premiere
(C) A product launch
(D) A play audition
54. How do the speakers know Ms. Romo?
(A) She gave a tour.
(B) She made a presentation.
(C) She provided some equipment.
(D) She planned a charity event.
55. What does the man say he will do?
(A) He will change some menu items.
(B) He will revise a guest list.
(C) He will book a room.
(D) He will arrange some transportation.

Health Inspection	
Name of Store: The Boxton	Officer: Marcus Graham
Health Checklist:	Notes: Failure of inspection: Freezer
☒ Sanitation ☒ Waste Disposal ☒ Employee Hygiene	

95. Where does the speaker work?
- (A) At a flower shop
(B) At an appliance store
(C) At a catering business
(D) At a delivery company
96. Look at the graphic. Which section of the report does the speaker ask about?
- (A) Name of Store
(B) Officer
(C) Health Checklist
(D) Notes
97. What does the speaker say she is concerned about?
- (A) Fulfilling an order
(B) Losing merchandise
(C) Hiring more workers
(D) Paying a penalty



98. What kind of event is being discussed?
- (A) A medical conference
(B) A movie premiere
(C) An anniversary celebration
(D) An investors' meeting
99. Why is the speaker anticipating attendance to be high?
- (A) Many volunteers were recruited.
(B) The venue is in a convenient location.
(C) Some experts will be giving talks.
(D) Some prizes will be distributed.
100. Look at the graphic. Which arrangement will be used in the Malone Auditorium?
- (A) Arrangement A
(B) Arrangement B
(C) Arrangement C
(D) Arrangement D

This is the end of the Listening test.



8. How long is your presentation on leadership?
(A) At 3 o'clock.
(B) Just for the managers.
(C) About 15 minutes.
9. When can we get started on the new product design?
(A) Right after this meeting.
(B) With the product development team.
(C) Due to its smaller size.
10. Is there a printer in this room?
(A) The ink cartridges in the supply cabinet.
(B) There are no empty rooms on this floor.
(C) Actually, it needs to be repaired.
11. Easter Café is closing, right?
(A) Turn left at the next street.
(B) Yes, they didn't get enough customers.
(C) I'd like a coffee with cream, please.
12. How much should we charge for the new sweater?
(A) I'll talk to the manager.
(B) Do you have it in blue?
(C) The fall clothing line.
13. Which laptop belongs to you?
(A) No, I put it on top of the table.
(B) The black one with an orange sticker.
(C) Is the battery charged?
14. Could you put the extra computers in the storage room?
(A) Yes, but after I send this email.
(B) We don't need any more office equipment.
(C) Thank you for your input.
15. Didn't you sell your bike recently?
(A) The new trail in the park.
(B) That's a nice model.
(C) No, I still have it.
16. Where can I adjust the volume of this speaker?
(A) There are buttons on the left side.
(B) It has the best sound quality.
(C) We've made an adjustment to the process.
8. 你關於領導力的簡報有多長？
(A) 在三點。
(B) 只給主管們。
(C) 約 15 分鐘。
9. 我們何時可以開始設計新產品？
(A) 這場會議開完後馬上開始。
(B) 與產品開發團隊合作。
(C) 因為它的尺寸較小。
10. 這間有印表機嗎？
(A) 在辦公用品櫃裡的墨水匣。
(B) 這層樓沒空房。
(C) 其實它需要修理了。
11. 伊斯特咖啡廳要結束營業了嗎？
(A) 下一條街左轉。
(B) 對，他們客人不夠多。
(C) 我要一杯咖啡加鮮乳油 / 奶精，麻煩了。
12. 這件新毛衣我們要賣多少錢？
(A) 我再和主管談。
(B) 你們有藍色的嗎？
(C) 秋裝系列。
13. 哪台筆電是你的呢？
(A) 不是，我把它放在桌上。
(B) 黑色貼有橙色貼紙的那台。
(C) 電池有充電嗎？
14. 能請您把多的電腦放到倉庫嗎？
(A) 好，但等我送出這封電郵。
(B) 我們不需要更多辦公設備。
(C) 感謝您的付出。
15. 你最近不是才把腳踏車賣掉了？
(A) 公園裡新的小路。
(B) 這型號很好。
(C) 不，我還留著。
16. 哪裡可以調整這台喇叭音量？
(A) 左側有按鈕。
(B) 它的音質最好。
(C) 我們調整了流程。

Tour Schedule

Time	Spots Available
1:00 P.M.	2
2:00 P.M.	4
4:00 P.M. (64)	3
6:00 P.M.	0

62. What do the speakers plan to tour?
 (A) An old plant
(B) A historic library
 (C) An art gallery
 (D) A local restaurant
63. What does the man remind the woman about?
 (A) Registering for a class
 (B) Storing her personal belongings
 (C) Participating in a demonstration
(D) Having dinner with colleagues
64. Look at the graphic. For what time will the speakers make reservations?
 (A) 1:00 P.M.
 (B) 2:00 P.M.
(C) 4:00 P.M.
 (D) 6:00 P.M.

Questions 65-67 refer to the following conversation and bill.

- W : Thank you for calling Westfield Credit Card Services. (65) How may I help you?
- M : Hi, there. My name is Chris Walker, and I've got a question about my monthly account statement. **I noticed on May 9, I was charged a foreign transaction fee, but I never made an overseas purchase. (66)**
- W : OK, let's have a look. Ah, we had a system error that day, and it must have affected your account. I'll take out that charge right away.
- M : Thank you.
- W : Now, Mr. Walker, we take all of our customer concerns very seriously. **If you don't mind, would you remain on the line for a few minutes to take a brief survey about your experience today? (67)**

導覽行程表

時間	空缺名額
下午 1:00	2
下午 2:00	4
下午 4:00 (64)	3
下午 6:00	0

62. 說話者打算去哪裡參觀？
 (A) 舊工廠
(B) 歷史悠久的圖書館
 (C) 美術館
 (D) 當地餐廳
63. 男子提醒女子有關什麼的事？
 (A) 註冊某課程
 (B) 寄放個人物品
 (C) 參加展示會
(D) 與同事共進晚餐
64. 請參照圖表作答。說話者將會預約幾點的行程？
 (A) 下午 1:00
 (B) 下午 2:00
(C) 下午 4:00
 (D) 下午 6:00

65-67 會話和帳單

- 女：感謝您來電西田信用卡服務。(65) 請問需要什麼協助呢？
- 男：您好。我叫克里斯·沃克，我對我的月結帳單有疑問。我注意到 5 月 9 日我被扣了一筆國外交易費，但我從來沒使用海外購物。(66)
- 女：了解，我們來看一下。噢，那天我們系統出錯，想必影響到您的帳戶。我馬上取消該筆扣款。
- 男：謝謝。
- 女：那麼沃克先生，我們對於客戶的需求相當重視。如果您不介意，可否請您先不要掛斷電話，針對您今天的經驗，用幾分鐘的時間回覆一份簡短的問卷調查？(67)

96. Look at the graphic. Which section of the report does the speaker ask about?

- (A) Name of Store
- (B) Officer
- (C) Health Checklist
- (D) Notes

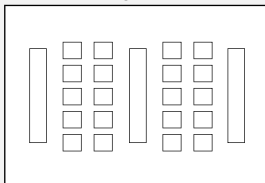
97. What does the speaker say she is concerned about?

- (A) Fulfilling an order
- (B) Losing merchandise
- (C) Hiring more workers
- (D) Paying a penalty

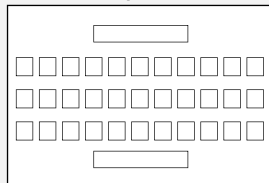
Questions 98-100 refer to the following excerpt from a meeting and diagrams.

M : Welcome to our first planning session for this year's Public Health Conference. 98 This conference will feature presentations by some world-renowned experts in the public health industry. As a result, all advance tickets have sold out, and we are anticipating that a lot more people will sign up for the event in the upcoming weeks. 99 Sanjiv Singh, the dean of GSU's School of Public Health, will be our main speaker. He'll be presenting in Malone Auditorium. He wants us to arrange the room so that he is in front of as many people as possible, rather than having people on all sides of him. We'll put two tables in front of him, and then set up chairs in rows. 100 Who can take care of setting that up?

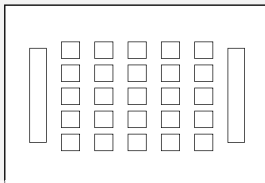
Arrangement A



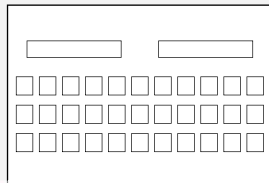
Arrangement B



Arrangement C



Arrangement D



96. 請根據圖表作答。說話者詢問的是報告的哪個部分？

- (A) 店家名稱
- (B) 稽查人員
- (C) 衛生檢查項目
- (D) 備註

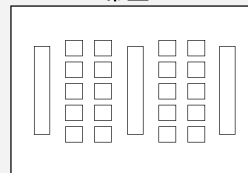
97. 說話者說她在擔心什麼事？

- (A) 完成訂單
- (B) 遺失商品
- (C) 增聘員工
- (D) 繳納罰款

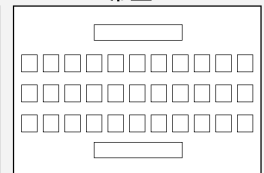
98-100 會議摘錄和圖示

男：歡迎參加今年公共衛生會議的第一場籌備會。98 這次會議將有幾位全球著名的公衛產業專家發表演講。因此，預售票已經銷售一空，我們預計未來幾週還會有更多人報名參加。99 GSU 公共衛生學院院長桑吉夫·辛格會擔任主講者，他將在馬龍禮堂進行演講。他想要我們安排場地，以便他站的地方能面向越多人越好，而不是讓他被人群包圍。我們會在他的前方擺兩張桌子，然後再把椅子排列成幾排。100 有誰可以負責這項布置？

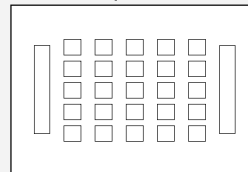
布置 A



布置 B



布置 C



布置 D

