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新制多益題型更新重點

PART 1

	新制多益	舊制多益
題型	照片描述	照片描述
題數	總題數6題	總題數10題

題型不變，照片描述仍為四個選項。

NEW 題數減少

PART 2

	新制多益	舊制多益
題型	應答問題	應答問題
題數	總題數25題	總題數30題

題型不變，應答問題仍為選出適當的選項。

NEW 題數減少

PART 3

	新制多益	舊制多益
題型	簡短對話	簡短對話
題數	13組對話（每組3題） 總題數39題	10組對話（每組3題） 總題數30題

NEW 新增三人對話題型 **NEW** 對話和題數增加

PART 4

	新制多益	舊制多益
題型	簡短獨白	簡短獨白
題數	10組簡短獨白（每組3題） 總題數30題	10組簡短獨白（每組3題） 總題數30題

NEW 新增圖表作答題型

PART 5

	新制多益	舊制多益
題型	句子填空	句子填空
題數	總題數30題	總題數40題

題型不變，選出句子中適合填入的單字或片語。

NEW 題數減少

PART 6

	新制多益	舊制多益
題型	段落填空	段落填空
題數	總題數16題	總題數12題

NEW 題型改變 **NEW** 題數增加

PART 7

	新制多益	舊制多益
題型	單篇閱讀	單篇閱讀
題數	10篇單篇閱讀 每篇2-4題 總題數29題	9篇單篇閱讀 每篇2-5題 總題數28題
題型	雙篇閱讀	雙篇閱讀
題數	兩組雙篇閱讀 每組5題 總題數10題	四組雙篇閱讀 每組5題 總題數20題
題型	多篇閱讀	
題數	三組多篇閱讀 每組5題 總題數15題	
題數	總題數54題	總題數48題

保留原有的閱讀測驗。

NEW 新增多篇閱讀題型 **NEW** 題數增加

各大考題最新命題趨勢

新制多益的整體難度相對提升，唯有接受這個事實，認真準備才能取得佳績。本書準確分析出題趨勢，完全比照實際測驗，只要充分練習本書的試題，定能勇奪高分！

PART 1 照片描述 核心攻略

通常只要聽懂**動詞關鍵字**，就能答出大部分的題目，但是仍有不少題目以**高難度單字**和**特殊描寫**命題。在新制多益 PART 1 中，只要聽到 holding、display、casting a shadow（蒙上陰影）、lead to、occupied、unoccupied 這些關鍵字，就是正確選項。然而值得注意的是，你可能會同時聽到**兩個以上**的高難度單字。

1.



- (A) A woman is holding an oar. 女子拿著一支槳。
- (B) A woman is tying a boat to a pier. 女子把小船繫在碼頭邊。
- (C) A woman is getting out of the boat. 女子正從小船上下來。
- (D) A woman is swimming across a lake. 女子正泳渡一座湖。

解答 A

第一大題中，只要聽到 holding，就是正確的選項。若同時聽到高難度單字 oar（槳），就能更加肯定它就是正解。雖然 PART 1 中的單字相對容易，但千萬不可小覷，請務必注意單字的發音。vase 通常會唸成 [ves]，但在多益測驗中，若為英國腔，聽起來則像是 [vaz]。

2.



(A) A knife has been placed on the chair. 刀子放在椅子上。

→ 照片中並未出現刀和椅子。

(B) Flowers have been put in vases. 花插在花瓶裡。

→ 這裡的 **vases** 發音為 [vʌzɪz] (英國腔)。雖然有時會將 **vase** 唸成 [ves]，但英式唸法 [vʌz] 通常才是正解，請務必熟記！

(C) A woman is watering some flowers. 一名女子正在澆花。

→ 照片中並未出現人物和動作。

(D) A woman is buying some flowers. 一名女子正在買花。

→ 照片裡看不到人物。

解答 B

3.



(A) People are gathered at the entryway. 人們聚集在入口處。

(B) A door is beneath a staircase. 樓梯下方有一扇門。

(C) A man is repairing the stairs. 一名男子正在整修樓梯。

(D) Some pictures are propped against a wall. 牆上掛著一些畫。

解答 B

不同於過往題型，題目當中會出現針對事物的特殊描寫。將特殊描寫設為正解，已成為一種出題趨勢。

請特別注意 PART 1 的第五、六題，雖然照片中有出現人物，但答案可能是單純針對事物描寫的選項。

PART 2 應答問題 核心攻略

眾多考生為 PART 2 苦惱不已。值得注意的是，PART 2 可不只是少了五題這麼簡單而已，命題方式反而變得更加巧妙、難度也隨之提升。所謂的「Read between the lines.」，即「言外之意」，將大量出現在考題中，考生必須要聽出背後的含意才能找出答案。碰到此類題型時，在聽完題目後，需要經過一番**思考**，才能挑出正確的答案。只要稍不留神，很容易就錯失下一題的解題機會。請務必勤加練習，熟悉此類題型的模式。

7. Sales of the newly published books are higher than we expected.

新出版的書的銷量比我們預期的還要高。

(A) We want to hire her. 我們想僱用她。

→ hire 僅與 higher 的發音相近，為錯誤選項。

(B) I know they are very popular. 我知道它們很暢銷。

→ 為最適當的答案，表示「很暢銷」。

(C) What is the bottom line? 主要重點是什麼？

解答 B

8. How will the new members be selected?

新成員會怎麼選出來？

(A) They've already been chosen. 已經選出來了。

→ selected 可替換成 chosen，為正確答案。

(B) Jane has a monthly membership. 珍持有月會員資格。

(C) Is it on the third floor? 它在三樓嗎？

→ 不符合單複數一致性（members 為複數，it 為單數），為錯誤選項。

解答 A

9. Why don't you sign up for the TOEIC workshop with us?

你何不和我們一起報名多益工作坊？

(A) I don't have time to go. 我沒空去。

→ 極為明確的回答，為正確答案。

(B) There is a shop around the corner. 有一間店在轉角處。

→ shop 僅與 workshop 的發音相近，為錯誤選項。

(C) At the auditorium. 在禮堂。

解答 A

10. Have you made any progress on the merger and acquisition meeting?

併購會議，你們有任何進展嗎？

(A) The company's office. 公司的辦公室。

(B) We're getting together again next Monday. 我們下週一要再聚一次。

→ 表示「之後將繼續進行」的意思，為需要稍微思考一下的選項。

(C) Acquired immune deficiency syndrome. 後天免疫缺乏症候群。

→ acquired 僅與 acquisition 的發音相近，為錯誤選項。

解答 B

11. What restaurant did you choose to host the retirement party?

你選擇在哪間餐廳主辦退休歡送會？

(A) He said he will retire next year. 他說他明年退休。

(B) Mark is the host of the show. 馬克是活動的主持人。

(C) I'm still waiting for some price quotes. 我還在等一些報價。

→ 請熟記 quote 除了有「引用」的意思之外，作為名詞也有「報價」的意思。
quote = estimate

解答 C

12. Didn't Susan already fill an order for this?

蘇珊沒有填這個的訂單嗎？

(A) That was for December. 那是12月的事了。

→ 需要歷經一番思考才能解出的高難度題目。當出現像(A)這類的選項時，請先標記三角形符號，之後回過頭再聽一次。

(B) Fill her up with unleaded, please. 無鉛加滿，麻煩你。

→ 當出現和題目相同的單字 fill 時，不是答案的可能性極高。

(C) In chronological order. 照時間順序排列。

→ order 也是重複出現的單字，不是答案的可能性極高。

解答 A

PART 3 簡短對話 核心攻略

PART 3 不僅對話的篇幅較長，特別要注意的是對話語速也加快了。從第32題開始，你將聽到語速極快的澳洲口音，而實際測驗中的語速也非常地快，請務必集中精神仔細聆聽。詢問句意為何的題目，大多屬於高難度命題，請利用本教材勤加練習！例如：對話中出現「Well, that's a good question.」且題目詢問本句句意為何時，這句話的意思並非是指「這真是個好問題」，而是「He cannot provide the answer. (不太清楚，無法回答)」的意思。

圖表類題型的難度則不如想像中困難。

PART 3 為掌握聽力分數的關鍵，同時也是題數最多(39題)、難度較高的大題，請務必好好準備。

PART 4 簡短獨白 核心攻略

PART 4 的難易度與舊制多益相當。在 PART 3 和 PART 4 的命題部分，解題線索不會只放在一個句子裡面，而是要聽懂兩三個句子後，才能找出答案。PART 4 的圖表類題型也是相對容易的部分。

經分析 PART 3 和 PART 4 的答案後，發現不太會連續出現三次相同的答案，也就是幾乎不太可能出現像是 AAA、BBB、CCC、DDD 這樣的答案。因此當你沒聽清楚題目時，不要重複選擇和前一題相同的答案，而是改選其他選項，如此一來猜中答案的機率相對較高，請務必牢記這個小訣竅。

PART 5 句子填空 核心攻略

與舊制多益相比，PART 5 的總題數減少了 10 題，難易度不變，因此只要依照過往的準備方式來解題即可。不過偶爾也會出現一些容易誤答的題目。例如：片語 be selective about，正確答案應為 selective（挑剔的、有選擇性的），但選項中會出現 rigorous（嚴格的）作為出題陷阱來誤導你。碰到這類題目時，請務必好好觀察放入句中的單字是否適當。

PART 5 會因為每個月考試的難易度而有所差異，讓我們一起挑出難度偏高的題型吧！

101. Tina is one of the most popular musical artists in the world, ----- only Mozart in record sales.

- (A) except
- (B) into
- (C) from
- (D) behind

解答 D

本題必須先釐清句意後，才能正確解答。緹娜是位國際級的音樂家，排名第二，僅次於莫札特。這是很多考生都會答錯的題型，請仔細檢視一遍。

中譯 緹娜是位國際知名的音樂家，專輯銷量僅次於莫札特。

102. This year's Kinglish Conference will be held in Seoul, though it has ----- alternated between Tokyo and San Francisco.

- (A) traditionally
- (B) abruptly
- (C) exactly
- (D) necessarily

解答 A

本題要從選項中選出最適當的副詞。每次考試都會出現這類題型，難度不亞於上方的範例，請務必多加留意。

中譯 雖然歷來都是在東京和舊金山輪流舉行，但金英大會今年將在首爾舉辦。

103. As they had with the first, organizers of Kinglish Conference ----- managed to find an alternative speaker for the second canceled seminar.

- (A) much
- (B) excessively
- (C) concurrently
- (D) likewise

解答 D

本題要從選項中選出最適當的副詞。

中譯 如同上一個場次那般，金英大會主辦方比照辦理，設法為先前取消的第二場研討會找了另一位講師替代。

104. We should know that the terms are subject to change ----- when oil prices rise or fall.

- (A) heavily
- (B) quarterly
- (C) still
- (D) nearby

解答 B

請先掌握文意，才能找出正確答案。本句的文意為：「條件會隨著季度改變」。

中譯 我們都應該知道，每當油價漲跌時，每季的油價也應隨之調整。

105. ----- the world's tallest building was completed, HaJin and Tina Ltd. had already begun designing a taller one.

- (A) By the time
- (B) Whenever
- (C) If
- (D) Because

解答 A

屬於過去完成式的考題。經常以過去完成式和未來完成式來命題。

By the time+主詞+過去式, 主詞+had p.p.

By the time+主詞+現在式, 主詞+will have p.p.

中譯 當世界最高的建築完工時，哈金與緹娜公司已經在著手設計更高的了。

PART 6 段落填空 核心攻略

PART 6 最難的地方在於要從選項(四個句子)中選出適當的句子填入空格中。這部分為新增加的題型，不僅要花費較多時間解題，平時也應在如何**掌握前後文意**上，下一番功夫。請利用本書徹底釐清觀念，並好好練習本大題的題型！

PART 6 會因每個月考試的難易度而有所差異，難易度較不固定，請務必勤加演練。

PART 7 單 / 雙 / 多篇閱讀 核心攻略

最近總是聽到許多人談論 PART 7 的難度很高。PART 7 的總題數增加為 54 題，除了要花費很多時間解題之外，就連題目本身也不太容易理解。如果說 PART 3 是掌握聽力分數的關鍵，那麼 PART 7 就是**掌握閱讀分數的關鍵**。在舊制多益測驗中，原本可以輕鬆解題過關的短文閱讀，難度也大幅提升。而雙篇閱讀和多篇閱讀，也有逐漸變難的趨勢，建議大家可以利用本書精選的試題反覆演練。

另外，考生在寫到第 196–200 題時，常因解題時間不夠，隨便亂猜答案。當各位遇到這種狀況時，請特別留意 ABCD 答案的分配比例都是相同的！從開始實行新制多益測驗，一直到最近本書準備出版之際，我分析了這段期間內 PART 7 中 196–200 題的正確選項後發現：答案為 A 的次數為 18 次；答案為 B 的次數為 18 次；答案為 C 的次數為 18 次；答案為 D 的次數為 17 次，**ABCD 選項為答案的比例幾乎均等**。因此考生若碰上 PART 7 的作答時間不足，必須猜答案時，請務必分散風險作答。在此提醒，此技巧僅作為解題的輔助手段，希望大家還是以全力以赴解題為優先。

在 PART 7 中，同義詞替換的難度也逐漸提升。例如 retain 這個字最常用的意思為「留存 (to keep possession of)」或是「保持」。

例： They insisted on retaining old customs.

他們堅持沿用舊制。

但是你知道其實 retain 也有依合約「聘僱」某人從事有酬工作的意思嗎？

舉例而言：retain a lawyer 意思就是「聘請法律顧問」。

例1： The team failed to retain him, and he became a free agent.

那支球隊無法和他續約，於是他成為自由球員。

例2： They have decided to retain a firm to conduct a survey.

他們決定僱用一間公司來執行調查。

例3： You may need to retain an attorney.

你可能需要聘請律師。

最近在多益閱讀題中，改以 contract 的同義詞 retain 出題，讓眾多考生驚慌失措。這個用法甚至是英英字典裡的最後一個意思。因此當你在複習已經熟悉的單字時，請務必確認這個單字是否還有其他意思，並透過例句來學習，最重要的就是保持學習態度！

做完本書所有試題後，請反覆練習，重點在於**充分理解**所有例句，並維持**做筆記**的習慣。

七大攻略讀熟後，請翻開第一回擬真試題，實際測驗看看吧！

本書架構與學習步驟

多益權威完美重現實戰考題

32. Where most likely does the man work?

- (A) At a law office
- (B) At a repair company
- (C) At a bookstore
- (D) At a print shop

33. What does the man ask the woman to do?

- (A) Restart some equipment
- (B) Use another machine
- (C) Consult a manual
- (D) Find a reset code

34. What does the man say he can do?

- (A) Locate some equipment
- (B) Copy some documents
- (C) Contact a supplier
- (D) Go to the woman's office

35. Why is the man calling?

- (A) To book tickets for an event
- (B) To inquire about accommodation
- (C) To change a reservation
- (D) To purchase a printer

36. What information does the woman request?

- (A) The number of rooms
- (B) The name of a conference
- (C) A membership card number
- (D) A check-out date

37. What does the woman suggest?

- (A) Upgrading some rooms
- (B) Signing a contract
- (C) Checking a website
- (D) Using a discount code

百分百擬真試題

試題完全比照新制多益出題趨勢；寫完全書共六回題本並讀懂解析，必能輕鬆掌握新制多益答題技巧！

多益權威完美解析


Questions 32–34 refer to the following conversation.

<p>W Hello, this is Suzie Thompson at Pearson Law. ³² I'm calling about a problem with our photocopier. Whenever I try to make copies, the text is so shrunken that it's unreadable.</p> <p>M Okay. ³³ I think I can help you with that. ³⁴ Have you tried turning it off and then turning it back on?</p> <p>W Yes, I did that a few times, but it didn't help. I also tried the reset code you gave me during your last service visit, but that didn't help, either.</p> <p>M I see. Well, I have some time this afternoon. ³⁵ How about I stop by your office and see if I can find out what's wrong?</p>	<p>女 哈囉，我是皮爾森律師事務所的蘇西，湯普生。³² 我打電話來，是因為我們的影印機有點問題。我每次影印，字都縮得很小，模糊不清。</p> <p>男 好的。³³ 我想，我可以幫上您的忙。³⁴ 您試過關機，再重新開機嗎？</p> <p>女 是的，我試了好幾次都沒用。我也試過你上次來時給的那組重新設定的密碼，但也沒有用。</p> <p>男 了解，吧。我今天下午有空。³⁵ 我順道過去您的辦公室，看看我能不能找出問題，好嗎？</p>
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1. 題目原文加詳盡解析，解題重點一網打盡

題目與中譯左右對照，並附詳解，確實理解每題關鍵線索與陷阱！

5



(A) Some workers are moving the chairs.	(A) 一些工人正在搬動椅子。
(B) A waiting room is decorated with pictures.*	(B) 等候室裡裝飾著畫。
(C) A light fixture is being mounted above the doorway.	(C) 門口上方正在裝燈。
(D) Some lampshades have been set on the floor.	(D) 地板上放著一些燈罩。

照片中僅出現事物，因此在聽到 (A) 主詞為人的當下，即可馬上刪除此選項；(C) 為現在進行被動式：be + being + p.p.，表示某個人正在做某件事 (Someone is mounting a light fixture above the doorway.)，因此也是錯誤的選項；(B) 將焦點放在牆上裝飾的畫，最符合照片情境。

* decorate 裝飾 light fixture 燈具 install 安裝 above 在……上面 doorway 門口、出入口 lampshade 燈罩 floor 地板

2. 完美解題，瞄準最新出題方向

詳細解說新制多益命題趨勢以及與舊制多益之間的細微差異。

35

Why is the man calling?	男子為何打電話？
(A) To book tickets for an event	(A) 為了預訂某個活動的門票。
(B) To inquire about accommodation*	(B) 為了詢問住宿。
(C) To change a reservation	(C) 為了更改預訂資料。
(D) To purchase a printer	(D) 為了購買印表機。

對話第一段，男子提到將會參加會議，並詢問是否有空房 (Do you have any rooms available?)，因此正確答案為 (B)。

答案改寫 room → accommodation
 * inquire 詢問、調查 accommodation 住宿、住房 purchase 購買

What information does the woman request?	女子要求什麼資訊？
(A) The number of rooms*	(A) 房間的數量。

3. 單字替換用法一手掌握

提供例題內重點單字「答案改寫」的用法，學會「換句話說」之答題邏輯的同時，還能同步擴充同義字彙量，一舉數得！

<p>M Good morning, my coworkers and I are planning to attend the State Accounting Conference in September. ³⁶ Do you have any rooms available from the 7th to the 10th?</p> <p>W Let me check our reservation system. Yes, it looks like we have several rooms available. ³⁷ How many would you like to reserve?</p> <p>M There are five of us, so we would prefer to book five single suites. Do your single suites have Internet access?</p> <p>W In that case, ³⁸ I suggest booking five single business suites. For only \$10 more per night, each business suite comes with free Internet access and an onsite laser printer.</p> <p>M That sounds perfect. Let me discuss it with my coworkers and I'll call you back within the hour.</p>	<p>男 早安，我和同事計畫參加九月的國家會計研習會。³⁶ 你們七日到十日有空房間嗎？</p> <p>女 我查一下訂房系統，有的，看來我們還有好幾間空房。³⁷ 您要預訂幾間房間？</p> <p>男 我們有五個人，所以，我們比較想要預訂五間單人套房，你們的單人套房可以上網嗎？</p> <p>女 那樣的話，³⁸ 我建議您預訂五間單人商務套房，每間商務套房只要每晚再加十元就好，每間商務套房都可以免費上網，房間裡還備有雷射印表機。</p> <p>男 聽起來非常合適，我和同事討論一下，一小時後再打給您。</p>
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* coworker 同事 attend 參加、出席 accounting 會計 available 可得到的、有空的 check 核對 reservation (n.) 預訂、保留 several 幾間的 reserve (v.) 預訂、保留 prefer 更喜歡、更可 book 預訂 suite 套房 access 使用 come with 伴隨 onsite 現場、現貨

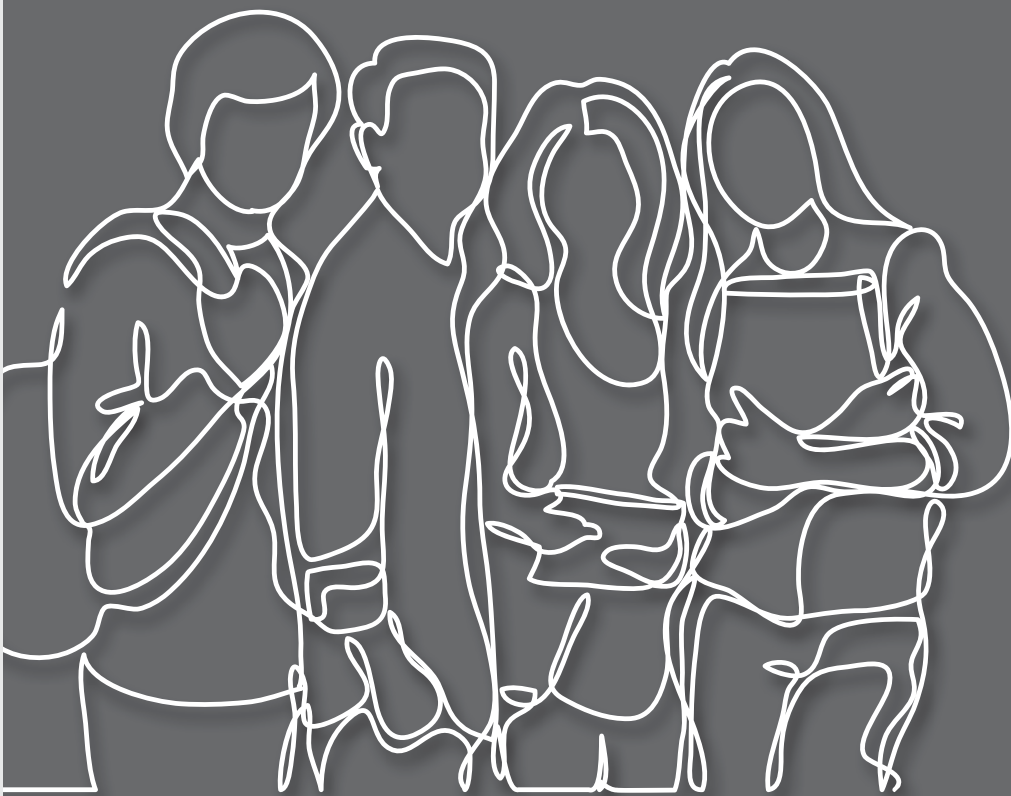
Why is the man calling?	男子為何打電話？
(A) To book tickets for an event	(A) 為了預訂某個活動的門票。

4. 高頻單字釋義，加強字彙活用能力

詳列題目重點字彙，幫助確實掌握字詞釋義，快速累積多益高頻字彙量！

ACTUAL TEST

1



LISTENING TEST 01

In the Listening test, you will be asked to demonstrate how well you understand spoken English. The entire Listening test will last approximately 45 minutes. There are four parts, and directions are given for each part. You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

PART 1

Directions: For each question in this part, you will hear four statements about a picture in your test book. When you hear the statements, you must select the one statement that best describes what you see in the picture. Then find the number of the question on your answer sheet and mark your answer. The statements will not be printed in your test book and will be spoken only one time.



Sample Answer

(A) (B) ● (D)

Statement (C), "A woman is admiring some artwork.," is the best description of the picture, so you should select answer (C) and mark it on your answer sheet.

1.



2.



GO ON TO THE NEXT PAGE →

3.



4.



5.



6.



GO ON TO THE NEXT PAGE 

PART 2 02

Directions: You will hear a question or statement and three responses spoken in English. They will not be printed in your test book and will be spoken only one time. Select the best response to the question or statement and mark the letter (A), (B) or (C) on your answer sheet.

7. Mark your answer on your answer sheet.
8. Mark your answer on your answer sheet.
9. Mark your answer on your answer sheet.
10. Mark your answer on your answer sheet.
11. Mark your answer on your answer sheet.
12. Mark your answer on your answer sheet.
13. Mark your answer on your answer sheet.
14. Mark your answer on your answer sheet.
15. Mark your answer on your answer sheet.
16. Mark your answer on your answer sheet.
17. Mark your answer on your answer sheet.
18. Mark your answer on your answer sheet.
19. Mark your answer on your answer sheet.
20. Mark your answer on your answer sheet.
21. Mark your answer on your answer sheet.
22. Mark your answer on your answer sheet.
23. Mark your answer on your answer sheet.
24. Mark your answer on your answer sheet.
25. Mark your answer on your answer sheet.
26. Mark your answer on your answer sheet.
27. Mark your answer on your answer sheet.
28. Mark your answer on your answer sheet.
29. Mark your answer on your answer sheet.
30. Mark your answer on your answer sheet.
31. Mark your answer on your answer sheet.

PART 3 03

Directions: You will hear some conversations between two or more people. You will be asked to answer three questions about what the speakers say in each conversation. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The conversations will not be printed in your test book and will be spoken only one time.

- 32.** Where most likely does the man work?
(A) At a law office
(B) At a repair company
(C) At a bookstore
(D) At a print shop
- 33.** What does the man ask the woman to do?
(A) Restart some equipment
(B) Use another machine
(C) Consult a manual
(D) Find a reset code
- 34.** What does the man say he can do?
(A) Locate some equipment
(B) Copy some documents
(C) Contact a supplier
(D) Go to the woman's office
- 35.** Why is the man calling?
(A) To book tickets for an event
(B) To inquire about accommodation
(C) To change a reservation
(D) To purchase a printer
- 36.** What information does the woman request?
(A) The number of rooms
(B) The name of a conference
(C) A membership card number
(D) A check-out date
- 37.** What does the woman suggest?
(A) Upgrading some rooms
(B) Signing a contract
(C) Checking a website
(D) Using a discount code
-
-

GO ON TO THE NEXT PAGE 

38. What is the conversation mainly about?

- (A) An updated menu
- (B) A change in a schedule
- (C) A writing contest
- (D) A volunteer project

39. What is true about the woman?

- (A) She will relocate next week.
- (B) She is a university professor.
- (C) She has a photocopier.
- (D) She won an award.

40. What is Mark asked to do?

- (A) Take photographs
 - (B) Develop a design plan
 - (C) Attend a workshop
 - (D) Order some supplies
-

41. What is being discussed?

- (A) A business card design
- (B) A printing order
- (C) A company retreat
- (D) New work schedules

42. What was the problem with the sample item?

- (A) The paper was damaged.
- (B) A logo was outdated.
- (C) Some information was incorrect.
- (D) The cost was too high.

43. What does the woman ask the man to do?

- (A) Contact a company
 - (B) Return a sample
 - (C) Hire a new employee
 - (D) Pay an account
-

44. Where most likely do the speakers work?

- (A) At a subway station
- (B) At a dental clinic
- (C) At a travel agency
- (D) At a marketing firm

45. What project have the women been working on?

- (A) Drafting an employee's contract
- (B) Creating a television advertisement
- (C) Inputting details into a computer
- (D) Installing some audio equipment

46. What does the man suggest?

- (A) Working some overtime
 - (B) Moving the deadline
 - (C) Using different software
 - (D) Assigning more staff
-

47. Why is the woman calling?

- (A) To request a reservation change
- (B) To inquire about a special discount
- (C) To ask for a full refund
- (D) To upgrade her flight ticket

48. What event does the woman mention?

- (A) An animal competition
- (B) A veterinary seminar
- (C) A tour of a city
- (D) An art convention

49. What additional information does the man ask for?

- (A) The number of passengers
 - (B) The dimension of the carriers
 - (C) The preferred payment method
 - (D) A membership card number
-

50. What did the man recently do?
(A) He had an oven repaired.
(B) He printed out a receipt.
(C) He looked at customer feedback.
(D) He corrected an invoice error.
51. Why does the woman say, "I've spent all day training the new cooks"?
(A) To express agreement
(B) To suggest a solution
(C) To request more details
(D) To provide an excuse
52. What will the man mention at the meeting?
(A) Taking orders from people who are waiting
(B) Keeping the business open late on weekends
(C) Removing certain dishes from the menu
(D) Offering more specials during lunchtime
-
53. What suggestion does the man make?
(A) Organizing workspaces
(B) Being friendly
(C) Working extra hours
(D) Recording information
54. What does the man mean when he says, "It's funny you mention that"?
(A) The woman's suggestion is already true.
(B) He thinks the woman's comment is false.
(C) The woman's idea is strange.
(D) He refuses to answer the question.
55. According to the man, what will happen in October?
(A) A report will be distributed.
(B) A book will become available.
(C) A company will be established.
(D) A project will be started.
56. What is the woman unable to do?
(A) Print some documents
(B) Locate a file
(C) Send some work e-mails
(D) Join the company dinner
57. What did the man do this morning?
(A) Access a server
(B) Visit a department
(C) Fix a computer problem
(D) File a complaint
58. What does the man say he will do?
(A) Demonstrate how to sign in
(B) Submit another form
(C) Update a service request
(D) Reset a company password
-
59. What did the man do in Chicago?
(A) Sign a new client
(B) Meet with some customers
(C) Attend a workshop
(D) Deliver a sample order
60. What problem does the man mention?
(A) A client canceled a contract.
(B) A CEO was too busy to meet.
(C) A trip was delayed by a week.
(D) A price was not agreed upon.
61. What does the woman suggest doing next?
(A) Flying back to Chicago
(B) Reading an article
(C) Writing a proposal
(D) Reviewing a website
-

Business	Suite
Jane, Baker, and Sons Law	601
Walder Tech Solutions	602
Sedwick International Trade	603
Martin Sound and Recording	604

62. What is the purpose of the woman's visit?
- (A) To interview a lawyer
 - (B) To attend a medical appointment
 - (C) To purchase a parking pass
 - (D) To meet with a client
63. What does the man say about parking?
- (A) It is free for paying customers.
 - (B) It is cheaper than most places.
 - (C) It is only for employees.
 - (D) It is located on the roof.
64. Look at the graphic. Which office name needs to be updated on the building directory?
- (A) Jane, Baker, and Sons Law
 - (B) Walder Tech Solutions
 - (C) Sedwick International Trade
 - (D) Martin Sound and Recording

CONFERENCE ROOM A: WEDNESDAY

TIME	EVENT
10:00 A.M.	Graphic Design Meeting
11:00 A.M.	Conference Call
2:00 P.M.	Meeting with S&V Fashions
3:00 P.M.	Budget Review

-
65. Where do the speakers work?
- (A) At a fashion house
 - (B) At an advertising firm
 - (C) At shipping business
 - (D) At a medical clinic
66. Look at the graphic. According to the man, what event is Jim in charge of?
- (A) Graphic Design Meeting
 - (B) Conference Call
 - (C) Meeting with S&V Fashions
 - (D) Budget Review

67. What does the woman say she will do?
- (A) Upgrade a room
 - (B) Locate some files
 - (C) Postpone a meeting
 - (D) Ask for a room change
-

ITEM or SERVICE	Price
Inkspark 306 Printer	\$399.00
2-year extended warranty	\$69.00
306 color ink cartridge	\$32.00
306 black ink cartridge	\$15.00
Total:	\$515.00

68. Who most likely is the woman?
- (A) A hotel receptionist
 - (B) A sales clerk
 - (C) A civil servant
 - (D) An artist
69. What does the man ask about?
- (A) Payment plans
 - (B) Special discounts
 - (C) Tax rebates
 - (D) New products
70. Look at the graphic. Which amount will be removed from the bill?
- (A) \$399
 - (B) \$69
 - (C) \$32
 - (D) \$15
-