

English for Hotels and Restaurants

Robert Majure / Jess Martin — Authors
Dennis Le Boeuf — Proofreader

Third
Edition



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English for Hotels and Restaurants (Third Edition)

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Part 1

Restaurants

UNIT

- 01 Western Breakfast
- 02 Breakfast Buffet
- 03 A Breakfast Dialog
- 04 Chinese Breakfast
- 05 Taking Restaurant Reservations
- 06 Seating Guests
- 07 Cocktails
- 08 Beer
- 09 Whiskey
- 10 Wine
- 11 Aperitif
- 12 Champagne
- 13 Liqueur, Brandy, Port, Madeira, and Sherry
- 14 Ordering Salads, Hors d'oeuvres, and Soups
- 15 Ordering a Main Course
- 16 French Menu
- 17 Desserts and Cheese
- 18 Ordering Chinese Dishes
- 19 Dealing With Complaints and Requests
- 20 Paying Bills





Expressions & Words

- Here is our . . .
- Would you like/prefer to . . . ?
- I would like . . .

à la carte
continental (adj.)
light (adj.)
roll (n.)
croissant (n.)

marmalade (n.)
European (adj.)
porridge (n.)
oatmeal (n.)

Conversation 1

W → Waitress G → Guest 01

W Would you like to order à la carte?

G Yes, please.

W Here is our à la carte breakfast menu.

G Thank you very much.

W What would you like?

G I'd like cornflakes and two pieces of toast with butter, please.

W How do you want your toast, sir? Light or dark?

G Light, please.



à la carte

(adv.) (adj.)
if you eat *à la carte*, you choose each dish from a separate list instead of eating a fixed combination of dishes at a fixed price

Conversation 2

W → Waitress G → Guest 02

W Would you prefer to order from the menu?

G Yes, I'd like to see the menu.

W Here you are, sir.

G Thank you very much.

W What would you like to order?

G I think I'll have an English breakfast.

W Will there be anything else?

G No, thanks.



marmalade

(n.)

a sweet food made from cooked fruit such as oranges or lemons that is usually spread onto bread and eaten at breakfast



À la Carte Breakfast

Much like an English or American breakfast menu, an *à la carte* menu offers a choice of egg and meat dishes in addition to cereals, pancakes, and drinks.

An *à la carte* menu may also feature regional or ethnic breakfast items such as Chinese, Indian, or Lebanese foods.

On an *à la carte* menu, however, these items are listed and priced separately. An example is shown below.

Tomato Juice	NT\$120
Two Eggs Cooked to Order	NT\$70
Cornflakes	NT\$80
Tea	NT\$100



Jam or Jelly?

Jam and jelly are both made from fruit and sugar, but **jam** usually contains pieces of fruit and **jelly** typically has a more solid consistency.

American and English Breakfasts



Many people in the United States prefer an "**American breakfast**," whereas Britons tend to favor an "**English breakfast**." In international restaurants, American and English breakfasts are more or less the same thing—both include eggs and typically meat as well.

- **Juices**

Fresh, bottled, or canned: Tomato, Orange, Apple, Pineapple, and Grapefruit

- **Eggs**

Two eggs cooked to order: Fried, Sunny-side up, Over easy, Fried hard, Soft-boiled, Hard-boiled, or Scrambled

- **Omelets**

Mushroom, Grilled tomatoes, Bacon, Ham, or Sausage

- **Porridge (Oatmeal) or Cornflakes**

- **Bread**

A basket of fresh breakfast rolls, croissants, and toast served with butter, jam, jelly, or honey

- **Tea, Coffee, Hot or Cold Milk**

Fixed price..... US\$16.00



Continental Breakfast

Many Europeans eat a "**continental breakfast**," a light meal that does not typically include eggs or meat. An example of a traditional continental breakfast is shown below.

Drinks

Orange juice, Grapefruit juice,
Tea, Coffee, Milk, or Hot Chocolate

Bread

A basket of fresh breakfast rolls,
croissants, and toast served with
butter and marmalade or honey





Ways to Cook Eggs



hard-boiled egg



medium-boiled egg



soft-boiled egg



sunny-side up



over easy



over medium



over hard



scrambled eggs



omelet



poached egg

Pair Work

Make up dialogs with your partner using the following sentences.

W → Waiter/Waitress G → Guest

- 1 W 1 Here is our breakfast menu.
2 Here is the menu.
G 1 Thank you.
2 Thanks.

- 2 W 1 Would you like a menu?
2 Would you like to see the breakfast menu?
G 1 Yes, please.
2 No. I want a continental breakfast.

- 3 W 1 Would you like to order from the menu?
2 Would you prefer to order from the menu?
3 Would you prefer to order à la carte?
G 1 Yes, I would.
2 That sounds good.
3 I'd like to see the menu.

- 4 W Would you like an English breakfast or a continental breakfast?
G I'd like a continental breakfast.

- 5 W What would you like?
G I'd like an American breakfast.

Would you prefer to order from the menu?



↑ English breakfast



↑ continental breakfast

Exercises

1

Fill in the blanks with an article where necessary.

- ① 1 _____ à la carte menu offers 2 _____ choice of egg and meat dishes in addition to cereals, pancakes, and drinks. An à la carte menu may also feature regional or ethnic breakfast items such as Chinese, Indian, or Lebanese foods.
- ② Many people in 3 _____ United States prefer 4 _____ "American breakfast," whereas Britons tend to favor an "English breakfast." In international restaurants, American and English breakfasts are more or less 5 _____ same thing—both include eggs and typically meat as well.
- ③ Many Europeans eat 6 _____ "continental breakfast," 7 _____ light meal that does not typically include eggs or meat. 8 _____ example of a traditional continental breakfast is shown below.

2

Fill in the blanks with the words given below. Change the forms if necessary.

eat like prefer feed contain include put serve

- | | |
|--|--|
| 1 The price _____ postage. | 7 Will you please _____ the dog. |
| 2 I _____ the eggs in the refrigerator. | 8 What time is breakfast _____ in this hotel |
| 3 I _____ to eat breakfast after a brisk walk. | 9 I do not _____ having to wait for a table. |
| 4 What time do we _____ ? | 10 I _____ tea to coffee. |
| 5 This bottle _____ two glasses of beer. | |
| 6 This basket _____ three pencils. | |

3

Listen to the MP3 and fill in the missing words. 🎧 03

"What's for dinner?" Tim asked.

"I'm going to try 1 _____ fish," Pat 2 _____ .

"I don't want to 3 _____ fish," Tim said. "I had fish 4 _____ lunch. We can go to a 5 _____ this evening."

"That's a good idea," Pat 6 _____ .

Tim and Pat went to a restaurant. They sat 7 _____ a table, and a waiter brought them a 8 _____ .