



May I Help You?

餐飲旅館英文

English for Hotels and Restaurants

三版



MP3 ↓



© COSMOS CULTURE LTD

Robert Majure / Jess Martin — 著

Dennis Le Boeuf — 審訂



Contents

Part 1

Restaurants

01	Western Breakfast	006
02	Breakfast Buffet	012
03	A Breakfast Dialog	016
04	Chinese Breakfast	020
05	Taking Restaurant Reservations	024
06	Seating Guests	028
07	Cocktails	032
08	Beer	038
09	Whiskey	042
10	Wine	046
11	Aperitif	052
12	Champagne	054
13	Liqueur, Brandy, Port, Madeira, and Sherry	056
14	Ordering Salads, Hors d'oeuvres, and Soups	062
15	Ordering a Main Course	068
16	French Menu	074
17	Desserts and Cheese	078
18	Ordering Chinese Dishes	084
19	Dealing With Complaints and Requests	088
20	Paying Bills	094

Part 2

Hotels

21	Taking Room Reservations	102
22	Checking In	112
23	Showing Guests to Their Rooms	120
24	Room Service	124
25	Checking Out	132



Part 1

Restaurants

UNIT

- 01 Western Breakfast
- 02 Breakfast Buffet
- 03 A Breakfast Dialog
- 04 Chinese Breakfast
- 05 Taking Restaurant Reservations
- 06 Seating Guests
- 07 Cocktails
- 08 Beer
- 09 Whiskey
- 10 Wine
- 11 Aperitif
- 12 Champagne
- 13 Liqueur, Brandy, Port, Madeira, and Sherry
- 14 Ordering Salads, Hors d'oeuvres, and Soups
- 15 Ordering a Main Course
- 16 French Menu
- 17 Desserts and Cheese
- 18 Ordering Chinese Dishes
- 19 Dealing With Complaints and Requests
- 20 Paying Bills





Expressions & Words

- Here is our ...
- Would you like/prefer to ...?
- I would like ...

à la carte
continental (adj.)
light (adj.)
roll (n.)
croissant (n.)

marmalade (n.)
European (adj.)
porridge (n.)
oatmeal (n.)

Conversation 1

W → Waitress G → Guest 01

- W Would you like to order à la carte?
- G Yes, please.
- W Here is our à la carte breakfast menu.
- G Thank you very much.
- W What would you like?
- G I'd like cornflakes and two pieces of toast with butter, please.
- W How do you want your toast, sir? Light or dark?
- G Light, please.



à la carte

(adv.) (adj.)
if you eat *à la carte*,
you choose each dish
from a separate list
instead of eating a
fixed combination of
dishes at a fixed price

Conversation 2

W → Waitress G → Guest 02

- W Would you prefer to order from the menu?
- G Yes, I'd like to see the menu.
- W Here you are, sir.
- G Thank you very much.
- W What would you like to order?
- G I think I'll have an English breakfast.
- W Will there be anything else?
- G No, thanks.



marmalade

(n.)

a sweet food made from cooked
fruit such as oranges or lemons
that is usually spread onto bread
and eaten at breakfast



À la Carte Breakfast

Much like an English or American breakfast menu, an *à la carte* menu offers a choice of egg and meat dishes in addition to cereals, pancakes, and drinks.

An *à la carte* menu may also feature regional or ethnic breakfast items such as Chinese, Indian, or Lebanese foods.

On an *à la carte* menu, however, these items are listed and priced separately. An example is shown below.

Tomato Juice	NT\$120
Two Eggs Cooked to Order	NT\$70
Cornflakes	NT\$80
Tea	NT\$100



Jam or Jelly?

Jam and jelly are both made from fruit and sugar, but **jam** usually contains pieces of fruit and **jelly** typically has a more solid consistency.



American and English Breakfasts



Many people in the United States prefer an "**American breakfast**," whereas Britons tend to favor an "**English breakfast**." In international restaurants, American and English breakfasts are more or less the same thing—both include eggs and typically meat as well.

- **Juices**

Fresh, bottled, or canned: Tomato, Orange, Apple, Pineapple, and Grapefruit

- **Eggs**

Two eggs cooked to order: Fried, Sunny-side up, Over easy, Fried hard, Soft-boiled, Hard-boiled, or Scrambled

- **Omelets**

Mushroom, Grilled tomatoes, Bacon, Ham, or Sausage

- **Porridge (Oatmeal) or Cornflakes**

- **Bread**

A basket of fresh breakfast rolls, croissants, and toast served with butter, jam, jelly, or honey

- **Tea, Coffee, Hot or Cold Milk**

Fixed price..... US\$16.00



Continental Breakfast

Many Europeans eat a "**continental breakfast**," a light meal that does not typically include eggs or meat. An example of a traditional continental breakfast is shown below.

Drinks

Orange juice, Grapefruit juice,
Tea, Coffee, Milk, or Hot Chocolate

Bread

A basket of fresh breakfast rolls, croissants, and toast served with butter and marmalade or honey





**Ways to
Cook Eggs**



hard-boiled egg



medium-boiled egg



soft-boiled egg



sunny-side up



over easy



over medium



over hard



scrambled eggs



omelet



poached egg

Pair Work

Make up dialogs with your partner using the following sentences.

W → Waiter/Waitress G → Guest

- 1 W 1 Here is our breakfast menu.
2 Here is the menu.
G 1 Thank you.
2 Thanks.

- 2 W 1 Would you like a menu?
2 Would you like to see the breakfast menu?
G 1 Yes, please.
2 No. I want a continental breakfast.

- 3 W 1 Would you like to order from the menu?
2 Would you prefer to order from the menu?
3 Would you prefer to order à la carte?
G 1 Yes, I would.
2 That sounds good.
3 I'd like to see the menu.

Would you prefer to order from the menu?



- 4 W Would you like an English breakfast or a continental breakfast?
G I'd like a continental breakfast.

- 5 W What would you like?
G I'd like an American breakfast.



↑ English breakfast



↑ continental breakfast

Exercises

1

Fill in the blanks with an article where necessary.

- ① 1 _____ à la carte menu offers 2 _____ choice of egg and meat dishes in addition to cereals, pancakes, and drinks. An à la carte menu may also feature regional or ethnic breakfast items such as Chinese, Indian, or Lebanese foods.
- ② Many people in 3 _____ United States prefer 4 _____ "American breakfast," whereas Britons tend to favor an "English breakfast." In international restaurants, American and English breakfasts are more or less 5 _____ same thing—both include eggs and typically meat as well.
- ③ Many Europeans eat 6 _____ "continental breakfast," 7 _____ light meal that does not typically include eggs or meat. 8 _____ example of a traditional continental breakfast is shown below.

2

Fill in the blanks with the words given below. Change the forms if necessary.

eat

like

prefer

feed

contain

include

put

serve

- 1 The price _____ postage.
- 2 I _____ the eggs in the refrigerator.
- 3 I _____ to eat breakfast after a brisk walk.
- 4 What time do we _____ ?
- 5 This bottle _____ two glasses of beer.
- 6 This basket _____ three pencils.
- 7 Will you please _____ the dog.
- 8 What time is breakfast _____ in this hotel
- 9 I do not _____ having to wait for a table.
- 10 I _____ tea to coffee.

3

Listen to the MP3 and fill in the missing words. 🎧 03

"What's for dinner?" Tim asked.

"I'm going to try 1 _____ fish," Pat 2 _____ .

"I don't want to 3 _____ fish," Tim said. "I had fish 4 _____ lunch. We can go to a 5 _____ this evening."

"That's a good idea," Pat 6 _____ .

Tim and Pat went to a restaurant. They sat 7 _____ a table, and a waiter brought them a 8 _____ .